



Maxwell Healthcare
Associates

EMR Implementation Project Management

WHO

A home health and/or hospice agency implementing a new EMR.

WHAT

Maxwell will guide and facilitate the implementation process to ensure optimal use, ease, adoption and scalability.

WHY

You need a dedicated resource to ensure success. We've been through hundreds of implementations. We understand the big picture and best practices.

RESULT

Increased efficiency, productivity and adoption, which is invaluable.

Challenge: Your organization made the decision to invest time and money to implement a new EMR. You'll be faced with two primary challenges. 1. Throughout an out-of-the-box implementation, your team will be asked endless questions with little to no context. In many cases your internal definitions may vary with your new vendor's. Unfortunately, you may not realize the disparity until implementation is complete. Further, it's often difficult to answer questions without context — without the why. Since your agency is new to this EMR, you don't know how your preliminary input will affect the big picture until you're up and running — and that's too late. 2. You may have designated an internal point person to spearhead implementation, but he or she already has a full-time job within your agency. That team member will not have the time required to successfully implement an EMR and fulfill their day-to-day responsibilities.

Solution: MHA team members have served as personal EMR implementation project managers in hundreds of implementations with various EMRs. We know the big picture. We know the vendors' definitions. Equipped with our vast experience, we will leverage our dynamic Lean Six Sigma process to examine your existing workflows, terms and roles to ensure alignment and success with the least disruption to your organization.

Results: When your EMR implementation considers your agency's existing processes, labels and roles, it's a seamless adjustment for your team and adoption skyrockets. Additionally, by inputting correct and relevant data from the get go, your reports will be accurate and timely — allowing you to effectively measure, manage and scale. The benefits are invaluable.

Don't take our word for it. Ask for our references. We'll connect you with MHA clients who can tell you why you need MHA on your side to ensure EMR implementation success.

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